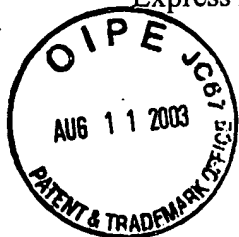


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

17652-00004

PATENT

8-19-03

S. Ellis

Applicant: Grewal et al.

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Art Unit: 3623

Serial No.: 09/610,927

:

Examiner: Romain Jeanty

Filed: July 6, 2000

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For: WEB-BASED METHOD AND
SYSTEM FOR INDICATING
EXPERT AVAILABILITY

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AMENDMENT AFTER FINAL

**Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

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GROUP 3600**

Applicants respectfully request consideration and entry of the following amendment submitted in response to the Office Action dated April 10, 2003 and made final, and the Advisory Action dated June 20, 2003.